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FROM THE AMERICAN PEOPLE

Afya Halisi



Key Informant Interviews with Gender-Based Violence Service Providers in Facilities

Date of interview:	Start Time: End time:
Name of interviewer:	Name of note-taker:
County:	Sub-county/Locality:
Name of the institution/agency:	Name of person interviewed:
Interviewees position:	Contact info of interviewee: Telephone: Email:

Facilitator notes:

- Before beginning, the facilitator should get signed consent forms from everyone who will be participating.
- When ready to begin, the facilitator should tell the participant(s): Hello, my name is _____ and I work with the Afya Halisi project. Thank you for taking the time to speak with us today. I wanted to take some time to talk to you today about your experiences with regard to GBV services. My colleague, _____ is here to assist me by taking notes. Your participation in today's discussion is voluntary. You can choose to leave at any time. You will not lose any benefits if you do not participate. You will also not gain any additional benefits if you do participate. Everything we discuss here is confidential. Nothing that you say will be linked to your name. The discussion should take no more than 2 hours. Before we begin, do you have any questions?
- Respond to all questions, then ask, Would you like to continue?
- Excuse anyone who does not wish to continue, and then begin the discussion.

I. Service delivery overview

1. What FP/RMNCAH services are currently offered in this facility?
2. Who do you primarily see as clients? (*Probe women, men, age groups*) What do you think is the reason for this?
3. What GBV services are currently offered in this facility? Who provides them? (*probe: are the providers male or female?*) Are referrals provided for non-clinical services?

II. Cultural perceptions of GBV

1. How do people in this community think about GBV? How is this different between women and men?
2. Which forms of GBV are more rampant? Who is mostly affected? (*If not mentioned, probe about FGM/C and defilement*)
3. What are some of the beliefs, traditions, or attitudes in this community that perpetuate the occurrence of GBV?

4. In your opinion, to what extent are adolescents and young people in this community vulnerable to GBV? (*Probe: What are some of the social and cultural practices that increase their risks to GBV?*)
5. What are some of the challenges survivors of GBV face in this community that make them unwilling to report? Or that make it hard for them to access services? (*Probe challenges related to attitudes, social stigma, access to resources and services, safe spaces*)
6. How do community opinion leaders respond to GBV in this community:
 - How do they respond to cases of rape?
 - How do they respond to cases of defilement?
 - How do they respond to case of physical abuse?
 - How do they respond to the practice of FGM/C?

III. GBV service provision

1. What health-related services are presently available for survivors of GBV who report to this facility for care?
2. How do you ensure that survivors of GBV, whatever age or sex, are attended in private settings? Are there any differences for adolescent survivors?
3. What are some of the considerations that have been put in place to ensure sensitivity in delivering GBV services?
4. What community-level activities are undertaken to encourage people to seek GBV related services at this facility? Who conducts these activities? How often? Who is the target audience?
5. Are there any facility and/or community level initiatives that are undertaken to empower survivors of GBV to seek timely services
6. What service delivery barriers exist that may keep survivors from seeking out GBV services? (*Probe related to cost, hours of operation, provider capacity or attitudes*) How is the facility working to address these?
7. What measures have the facility put in place to respond to the needs of adolescents and young people who experience GBV?
8. How do providers feel about providing GBV services? Are they comfortable with their level of training? Do they have all the supplies/equipment they need? Are they more comfortable serving some types of clients than others?
9. What cadre of providers has undergone training on how to offer services to survivors who have undergone any form of GBV? (*Probe: by type of GBV mentioned above*) What are the existing capacity needs?
10. What other organizations/structures provide GBV services in this community? How do you collaborate with them?
11. Is there anything else you would like to tell us?

Facilitator notes:

- After the last question has been asked, tell the participant(s): We have now come to the end of our discussion. Before we close, does anyone have any final questions for me?
- Answer the remaining questions, then thank respondent(s) for their time.
- Let participant(s) know if there is anything else they need to do to receive travel reimbursement or other administrative actions.